Town Council Notes

All of the Council Members and the Mayor were present at the December 11 meeting. About a half dozen residents were in attendance.

Town Maintenance
After approval of the minutes, the Council briefly discussed the Town Hall’s roof and ducts. The roof is in need of repair and the ducts are in need of cleaning, so the Council authorized the Mayor to proceed with contracting for those tasks. As part of the roofing bid, the broken weathervane on the roof will be removed, and the Mayor will work with vendors to see if it can be repaired or if it needs to be replaced.

An old friend of the Council’s, Aaron La Rocca of the National Park Service, made a return guest appearance to provide some updates on Glen Echo Park. He indicated that within two months, the posts and chains (which have already been removed) along Oxford Road will be replaced with large rocks. There was a brief discussion on unleashed dogs at the park, which is not permitted, and Mr. La Rocca recommended that complaints on specific incidents be emailed to him.

Committee Progress
Next, the Council received several updates from the various committees that have sprung up around town. The Streets and Sidewalks committee has done laudable work in identifying a vendor to better place the speed hump on Oxford Road and repair the cracks in the roads. That work has already been completed, just in time for winter. The group has also reviewed several traffic calming measures for University Avenue, including additional stop signs, which they shared with the Council for its consideration.

The Liveable Town group received Council support for a survey of townsfolk and a movie night for kids in early 2018. See page 8 for more information.

The Environmental group recommended that the Council consider joining the Sustainable Maryland program. To learn more about that program, see page 5.

The Council agreed that the Committee on Land Acquisition should facilitate a public comment session in 2018 on their recommendations to the Council regarding Vassar circle and existing town land holdings. Their full report can be found at www.glenecho.org under the Town Government tab.

Interesting updates were delivered by Council Member Stiglitz and resident Gloria Levin on the Police and Fire Boards with which they liaise. On the police front, a new commander has been designated for our area: Paul Liquorie, who has over 20 years on the force. Also, a new police station on Rugby Avenue will open in January 2018, and marijuana dispensaries (now permitted under Maryland law for medicinal purposes) have started to operate in Bethesda. Thefts from automobiles continue to be an issue, and

Christmas Trees will be picked up Mondays along with yard waste.
The police recommended that everyone be careful with the seasonal proliferation of cardboard boxes left on porches as they could be vulnerable to theft.

On a happier seasonal note, the Glen Echo Fire department announced that the annual Santa Run drive through our neighborhood would take place on the evening of December 20.

Town Clerk Update
After a brief discussion on the status of the Wellesley Circle right of way, which is still under review, the Council voted to enter executive session to finalize the choice of a new Town Clerk. While Stacey Malmgren has served the Town expertly and will be sorely missed, she is departing her post. Many strong candidates applied, and after rigorous review of CVs, numerous interviews, and careful consideration, the Council approved the nomination of Susan Ladani. Susan is a nearby resident of Bethesda with a background in systems engineering and project management. She will likely be sworn in at the next Council meeting in January. Keep an eye out in future issues for an interview with Susan.

Ordinance Review
On Monday, December 18, the Council also held a special session to publicly review Article 19 (Vehicle Control), Article 21 (Penalties), and Article 23 (Purchasing and Contracts—Bid Procedures). Residents who couldn’t make the meeting missed out on a well-attended, well-catered, and festive occasion, as the Council celebrated reviewing the last of the ordinances. All of the changes discussed are only tentative at this stage. A complete set of recommended alterations to the code will be available in early 2018 for residents to review and comment on. Notable proposed changes include the following items:

Article 19: Allowing people to continuously park their vehicle in the same place on the street for ten instead of five days at a time. Removing references to specific locations of speed humps, stop signs, and no parking zones in the ordinances so that their placement can be more conveniently adjusted based on current Town needs.

Article 23: Keeping up with the times by removing the requirement that solicitations have to be advertised in The Echo; instead, they will be placed on the Town’s website.

Town Expenses
In December, the Town paid $5,625 to Lee’s Tree Service, $4,513 to Bolt Legal, $3,147 to Sun Trust Bankcard, $3,100 to Elegant Recycling & Refuse Services, $1,283 to Chapel Valley Landscaping, and $1,050 to G & H Welding.

—DAN SPEALMAN
Hailing, respectively, from the state of Alaska and the country of Georgia, Troy Etulain and Thea Mazuradze’s path to Glen Echo took them across much of the globe. Since July, they’ve made their home at 5808 Oxford Road, along with daughters Isarra (12) and Yvoire (4), and chiweenie Zorro (age not disclosed).

Troy and Thea met in 2002 during graduate school orientation at the Fletcher School near Boston. Troy noticed Thea, and deployed the few words of Georgian he’d learned after having spent time working in Azerbaijan. Thea was duly impressed, and they began dating; the two were married in 2005. Troy’s work in international development, and Thea’s in the technology sector, has taken them around the world—Georgia, Tajikistan, Geneva, and D.C., sometimes together and sometimes apart.

Isarra was born in Georgia and speaks Georgian, attending a Georgian school on Sundays to maintain her fluency. She is a seventh grader at Pyle, where she is active in theater. She also has her own YouTube channel featuring original films with Littlest Pet Shop characters—it’s called “LPS Emma”. She is also a voracious reader, devouring library books by the foot.

Yvie, as she is known, is named for the charming French village of Yvoire, located on the shore of Lake Geneva near her birthplace. She goes to school in Silver Spring near Thea’s office.

Troy now works for FHI 360, leading a project aiming to expand internet access to the poorest and most remote parts of the world. His work is focused mainly in Asia and Africa, where internet access in rural areas is rare.

Zorro joined the family when they were looking for a small dog, and couldn’t agree on a breed. A cross between a chihuahua and a dachshund, he has proven to be especially popular among Glen Echo’s canine set and other neighbors.

After returning to the United States two and a half years ago, the family moved between houses in D.C. and Bethesda before landing in Glen Echo. They immediately appreciated the warmth and connection with neighbors—within 48 hours of arriving, they’d received two bottles of wine and three party invitations. —ANGELA HIRSCH

Call me for all your Real Estate needs!

Patty Sieber
240-743-7194 cell
301-654-3200 office

Please visit us online at www.wildbird.com
**Hughes Landscaping**

301-330-4949

A FULL SERVICE LANDSCAPING COMPANY
RESIDENTIAL AND COMMERCIAL

LANDSCAPE DESIGN AND INSTALLATION
PATIOS, WALKS, WALLS, BUILT-IN GRILLS • BRICK, FLAGSTONE, BLOCK, TIMBER
COMPLETE MAINTENANCE • TREE/SHRUB CARE & INSTALLATION
LICENSED MARYLAND TREE EXPERT

SERVING GLEN ECHO HOMEOWNERS SINCE 1983
VISIT OUR WEBSITE: WWW.HUGHESLANDSCAPING.COM
OR EMAIL TO: INFO@HUGHESLANDSCAPING.COM

---

**Green Cleaners**

**Glen Echo**

**NEW PRICES**

Pants $6.95 • Sweaters $7.95

We use non-hazardous, non-toxic liquid silicones to gently wash your clothes without harming the environment or your skin. For us, nothing is more important than putting forward the best quality service with the utmost pride in our craft.

**total services**

301-320-4000

7309 MacArthur Blvd • Bethesda, MD 20816
www.glenechocleaners.com • www.greenearthcleaning.com
Mon–Fri 7:30 to 6:30 • Sat 8:00 to 5:00

**Hughes Landscaping**

301-330-4949

A FULL SERVICE LANDSCAPING COMPANY
RESIDENTIAL AND COMMERCIAL

LANDSCAPE DESIGN AND INSTALLATION
PATIOS, WALKS, WALLS, BUILT-IN GRILLS • BRICK, FLAGSTONE, BLOCK, TIMBER
COMPLETE MAINTENANCE • TREE/SHRUB CARE & INSTALLATION
LICENSED MARYLAND TREE EXPERT

SERVING GLEN ECHO HOMEOWNERS SINCE 1983
VISIT OUR WEBSITE: WWW.HUGHESLANDSCAPING.COM
OR EMAIL TO: INFO@HUGHESLANDSCAPING.COM

---

**Eleanor Balaban**

*MacArthur Blvd. Corridor Specialist*
Long & Foster Real Estate, Inc.
Main: 301-907-7600 Direct: 301-215-6875
www.EleanorBalaban.com

“Let’s talk about real estate along MacArthur Blvd.”

---

**Glen Echo Pharmacy**

7311 MacArthur Boulevard
Bethesda, MD 20816
www.glenechocare.com
phone: (301) 229-5656
fax: (301) 229-3036
glenecho1@earthlink.net
At the Glen Echo Environmental Committee’s first meeting we agreed to begin the process for the Sustainable Maryland Certification program. The SMC provides a structure whereby municipalities throughout the state can protect their natural assets by following guidelines that help environs become more sustainable. Many of the actions are optional, as it varies with the municipality, but there are two mandatory requirements for us: Our Town must create a Green Team, and the Team must create an action plan. Points are accumulated for taking actions in certain categories.

Our first step is to have a resolution passed that states the Town’s intent to pursue certification and to designate a person as the liaison who will register the Town and have access to the website. Next, we would create a Green Team that would review options, create an action plan, and otherwise lead in our sustainability efforts. The group should include individuals from the Town Council, members from other Glen Echo committees, as well as interested citizens. The final phase, after the successful accomplishment of the action plan, is for it to be submitted for certification.

In addition to the SMC, our Environmental Committee plans to provide educational programs and to be a resource in the following areas: sustainable gardening, native plants (versus exotic invasive plants), gardening for birds and pollinators, rain gardens, composting, regional resources, and environmental solutions. We intend to use the Glen Echo website for posting information that would be useful to residents in these areas.

One of our first actions was to meet with our landscape contractor, Chapel Valley, to request that we adopt an organic care program for the Town landscapes. The switch to the plant-based Avenger as a weed killer has been successful so far. It is important to acknowledge that our sustainability efforts. The first visitors to your new feeder are—HOLLY SHIMIZU

H ave you ever put up a wonderful new bird feeder and wondered why birds did not immediately flock to it? Especially if a feeder is the first in your yard, it may take the birds a few weeks to discover it and to recognize it as source of food. Here are three ways to improve the chances that birds will find and use your new feeder.

**Seed selection:** Black-oil sunflower will attract a wider variety of birds than any other single seed. A selective blend that includes nutmeats, such as peanut kernels, will make the feeder more attractive to birds such as titmice, jays, and woodpeckers.

**Feeder visibility:** Most birds find food by sight and won’t visit if they don’t know your feeder is there. Be sure your feeder is visible and not hidden by foliage or other obstructions. Tip: In "long delay" situations, place an old white towel or cloth on the ground under your feeder and sprinkle sunflower seeds on it to create a big target. Sometimes, you must resort to trickery!

**Habitat:** If you live in a newly developed neighborhood with few trees and shrubs, consider planting some nearby or building a brush pile to provide cover for your birds. A birdbath or other water source will also make your yard more attractive to birds.

The first visitors to your new feeder are likely to be finches or chickadees, since these little acrobats are among the most adventurous of all your birds. And once the chickadees have found a feeder, the titmice and other species won’t be far behind.

—THE WILD BIRD CENTERS

---

**Holly in the Ivy**

Feeder visibility: Most birds find food by sight and won’t visit if they don’t know your feeder is there. Be sure your feeder is visible and not hidden by foliage or other obstructions. Tip: In “long delay” situations, place an old white towel or cloth on the ground under your feeder and sprinkle sunflower seeds on it to create a big target. Sometimes, you must resort to trickery!

**Habitat:** If you live in a newly developed neighborhood with few trees and shrubs, consider planting some nearby or building a brush pile to provide cover for your birds. A birdbath or other water source will also make your yard more attractive to birds.

The first visitors to your new feeder are likely to be finches or chickadees, since these little acrobats are among the most adventurous of all your birds. And once the chickadees have found a feeder, the titmice and other species won’t be far behind.

—THE WILD BIRD CENTERS

---

**In Your Backyard**

Have you ever put up a wonderful new bird feeder and wondered why birds did not immediately flock to it? Especially if a feeder is the first in your yard, it may take the birds a few weeks to discover it and to recognize it as source of food. Here are three ways to improve the chances that birds will find and use your new feeder.

**Seed selection:** Black-oil sunflower will attract a wider variety of birds than any other single seed. A selective blend that includes nutmeats, such as peanut kernels, will make the feeder more attractive to birds such as titmice, jays, and woodpeckers.

**Feeder visibility:** Most birds find food by sight and won’t visit if they don’t know your feeder is there. Be sure your feeder is visible and not hidden by foliage or other obstructions. Tip: In “long delay” situations, place an old white towel or cloth on the ground under your feeder and sprinkle sunflower seeds on it to create a big target. Sometimes, you must resort to trickery!

**Habitat:** If you live in a newly developed neighborhood with few trees and shrubs, consider planting some nearby or building a brush pile to provide cover for your birds. A birdbath or other water source will also make your yard more attractive to birds.

The first visitors to your new feeder are likely to be finches or chickadees, since these little acrobats are among the most adventurous of all your birds. And once the chickadees have found a feeder, the titmice and other species won’t be far behind.

—THE WILD BIRD CENTERS

---

**The Wild Bird Centers**

Black-oil sunflower will attract a wider variety of birds than any other single seed. A selective blend that includes nutmeats, such as peanut kernels, will make the feeder more attractive to birds such as titmice, jays, and woodpeckers.

**Feeder visibility:** Most birds find food by sight and won’t visit if they don’t know your feeder is there. Be sure your feeder is visible and not hidden by foliage or other obstructions. Tip: In “long delay” situations, place an old white towel or cloth on the ground under your feeder and sprinkle sunflower seeds on it to create a big target. Sometimes, you must resort to trickery!

**Habitat:** If you live in a newly developed neighborhood with few trees and shrubs, consider planting some nearby or building a brush pile to provide cover for your birds. A birdbath or other water source will also make your yard more attractive to birds.

The first visitors to your new feeder are likely to be finches or chickadees, since these little acrobats are among the most adventurous of all your birds. And once the chickadees have found a feeder, the titmice and other species won’t be far behind.

—THE WILD BIRD CENTERS

---

**The Echo**

5
Law & Associates, Inc
Independent Registered Investment Advisor

Wealth Management & Financial Planning
(301) 229-8500
Heather Cottage
6111 Tulane Avenue
Glen Echo, Maryland 20812-1205
www.lawandassociates.com
Securities offered through Raymond James Financial Services, Inc.
Member FINRA/SIPC

Rhein Tutoring
LESSONS
FOR FRENCH AND PIANO
$40/hour
References can be provided
Contact Stephanie Rhein at 240-543-3301 or stephrhein@aol.com

GRIFFITH ENERGY SERVICES, INC.
A Full Service Heating & AC Company
Specializing in Oil-to-Gas Conversions,
Heat Pumps, Central AC, and Fuel Delivery
1-888-474-3391
‘Doggone Dependable Since 1898’

MICKIE SIMPSON
Associate Broker | Green Realtor
Real estate professional and Glen Echo neighbor
msimpson@ttrsir.com
202.906.9865 mobile
linkedin.com/in/mickiesimpson
Friendship Heights office
301-967-3344
www.ttrsir.com

GLEN ECHO HARDWARE
7303 MacArthur Blvd.
Bethesda, MD 20816
301-229-3700

Authorized Distributor of
Makita ● Paslode ● Fein ● Benjamin Moore Paints

Celebrating our 22nd year in Glen Echo!
ALEC GRAHAM
REALTOR
Licensed in MD/DC
301.320.7719
alec@alecgrahamrealtor.com
www.alecgrahamrealtor.com

CÔMPASS
5481 WISCONSIN AVENUE
CHEVY CHASE 20815 • 301.586.9236
The National Geographic magazine recently had an article about the three happiest places in the world: Denmark, Costa Rica, and Singapore! In early November, Martha and I went to Copenhagen, the capital of Denmark, to attend a museum building conference, where she spoke. Then to the city of Aarhus where she spoke again at the University. In addition to free tuition students get a government stipend. Wow!

We loved exploring the city. On an early walk, we got to “Botanisk Have,” a big, gorgeous botanical park, with well-tended curling trails. All the trees and vegetation were identified with little green labels. The giant ponds were loaded with mallards. We saw a great blue heron and were surprised by hundreds of magpies. I hadn’t seen one in years! At the end of the park we reached our goal, the “Statens Museum for Kunst”—The National Art Museum, a treasure of history, aesthetics, and Danish artists. From pre-Renaissance to the present, their visions were all over the place and good. There were also iconic masterpieces by Rubens, Matisse, and Picasso, and other favorites.

Conference attendees went on a walking tour. A lively Danish architect led us around the city, giving a sprightly descriptive vision of the how’s and why’s of the traditional style and the emerging modernist changes. And speaking of modernist, we visited the amazing Louisiana Museum. The collection is first rate, and the landscape around the museum is beautiful, pastoral, vast, and poetic, with Henry Moore sculptures silhouetted against the sky.

Then on to Aarhus, where Mar gave her best speech to an attentive student audience. That evening with the faculty we had a magical Danish dinner. Unlike anything we ever had, it was called “Smorrebrød” or single plate servings. First, a fish filet, with exotic cooked greens and sauce, and then sautéed thinly sliced beets and mushrooms and a broiled piece of venison, with a dark spicy gravy. Both delish! Then desert: The waitress dramatically poured a hot milky sauce over a chocolate softball, melting it over fruit and sorbet. Again, delish!

After that amazing dinner, we went to the ARoS Museum, and walked the Rainbow Panorama circular hall on the roof. It had floor-to-roof tinted glass, so when we looked down, we saw a star-like glittering city. More magic. ARoS also had a show of British paintings, including three of my favorites: Bacon, Freud, and Kitaj. The show was disappointing, Kitaj especially! I had organized a Kitaj show for the Hirshhorn long ago and the works here were minor, some poor. Bacon was OK; Freud had three masterpieces, including an over-life-size nude male. Famous.

Aarhus is beautiful with a glorious waterfront and incredible Danish design elements. Every Dane we met was incredibly warm and friendly… and fluent in English. Danes tend to be tall. Men are often 6 foot 4, and the women, too! Taxes, probably the highest in the world, run from 41% to 56%, and there is a 25% sales tax. For this, they get free college education, medical care, retirement income, and more. So, to the Danes the Government is a second Mother. And Denmark consistently tops the world’s happiness ranking! —JOE SHANNON
For residents looking for local help this winter, the following snow shovelers are available: Colin Koonce at ctklabragecko@gmail.com or 202-286-9439; Philip Macy at 301-661-1050; and Hank Malmgren via text at 301-456-4338.

From Dawn Tanner and Emily Siegel's household, André Bismwva, age 19, is available for shoveling and also for babysitting. He is a senior at the Washington Waldorf School and minds kids each week. His cell is 202-768-5845. Dieudonné Kazzembe, age 16, a junior at Cardozo High School in Washington, D.C., is also available for babysitting. He is used to being around kids. His cell is 202-304-8964.

Glen Echo’s Liveable Town committee has been busy! A survey will be sent to residents in January to gauge interest in a variety of activities and improvements from block parties to a community garden. This will be a good time for you to share all your great ideas.

Can’t seem to dress yourself on New Year’s Day? No need. Check out the 8th annual New Year’s Day Pajama Brunch at Medium Rare in Cleveland Park from 10:30 AM to 3 PM to ensure your year starts on the right slipper.

Feeling courageous in the new year—or simply more insulated by all the excess weight gained from the holidays? Then take the Maryland Polar Bear Plunge January 25–27 in Annapolis, Maryland, benefiting Special Olympics. For all those who make it, I’ll be praying you get unseasonably warm weather.

Laugh with friends and family at the DC Comedy Jam Saturday, January 13 at 7 PM in DAR Constitution Hall. This historic venue will be packed with patrons for a lineup of five stand-up heavy hitters aiming to tickle your funny bone.

For something more family friendly, take the kids to see their favorite character, Daniel Tiger, at his live production in Warner Theatre Saturday, January 13 at 2 PM. For those of us who actually remember Mister Rogers’ Neighborhood (from which Daniel Tiger spun off), leave the kids at home and do some reminiscing during The Old School Hip Hop Bar Crawl on Sunday, January 14 from 3 to 11 PM along U Street in DC.

Winter Restaurant Weeks will be popping up all around us this month, including Bethesda Magazine’s running January 12–21, followed by the District’s January 22–28. Both helping us keep our New Year’s resolution for more date nights and letting...
as well. Also, there will be a **family movie night** at the Town Hall most likely on Saturday, January 13. Doors open at 6:30 PM, and the movie *The Princess Bride* starts at 7. Details will be sent out on the listserv in early January.

**Real Estate Report**
Active in Town remain 6110 Oberlin Avenue for $1,999,995 and 2 Vassar Circle as a single-family home for $2,750,000. The house at 47 Wellesley Circle has been rented and a moving van has already been spotted. The biggest news is that the Zeidenberg home at 23 Wellesley Circle will be going on the market in the new year. At presstime, it was scheduled for January 19, with an open house on Jan. 21.

**They Say It’s Your Birthday!**

January 13, **David Chused**, 6  
January 13, **Elspeth Chused**, 6  
January 15, **Niklas Gillberg**, 5  
January 15, **Reed Jensen**, 5  
January 15, **Riya Kishore**, 2  
January 23, **Conrad Hirsch**, 9

us recover from our holiday spending sprees.

This year, one of the many ways to celebrate MLK holiday weekend is to venture to the *Newseum*. Not for an exhibit on the feats of the holiday’s namesake, but rather, for “**DC in D.C.**,” a Comic angle to contemporary issues. It will include the world premiere screening of Black Lightning, the mega comic label’s first African-American super hero with a solo title. Or celebrate by visiting the National Museum of African American History and Culture to take part in numerous events running Monday, January 15 from 11 AM to 4 PM. All events are free, but registration beginning January 5 is required.

Finally, take the whole family, including your furry friends, to the 17th Annual *World of Pets Expo* January 26–28 at the Maryland State Fairgrounds to adopt, shop, and learn all what’s new for pet parents. Among the hundreds of exhibitors, you can bet to find everything from trendy new toys to canine-inspired custom keepsakes. Just make sure to check the Town rules before bringing home an unconventional critter. —**MONA KISHORE**

**Glen Echo Town Hall Events**

**FSGW English Country Dance, Wednesdays, Jan. 3, 10, 17, 24, 31** 8–10:30 PM, free to Town residents

**January 30** 8 PM, Town Environmental Committee meeting, open to all residents

**Glen Echo Park Events**

**January 5, 12, 19, 26** 11 AM–1 PM, Animal story time at the aquarium, for ages 2–5, standard entry fees apply

**January 14** 3–5 PM, The Folklore Society of Greater Washington presents a Family Dance in the Spanish Ballroom’s back room, $5

**The Puppet Co.** [www.thepuppetco.org; 301-634-5380][1]  
**Tales of Beatrix Potter** January 19–Feb  
**Tiny Tots** select Weds, Sats, and Sundays at 10 AM

**Adventure Theater MTC** [www.adventuretheater-mtc.org; 301-634-2270][1]  
**Frosty the Snowman** extended to January 7

---

**Goings On**

---

**WEDNESDAY, JANUARY 24, AT 8 PM**

**LADIES NIGHT**

**16 WELLESLEY CIRCLE • DIANA HUDSON-TAYLOR HOSTING**

---

**301-229-2163**
SUNDAY MORNING SCHEDULE
Holy Eucharist 8:00 a.m.
Nursery Care Adult Forum 9:15 a.m.
Choral Eucharist & Sunday School 10:30 a.m.
Wednesdays: Morning Prayer at 9:00 a.m.; Eucharist at Noon
Taize—January 8, 7:30 pm

MUSIC AT REDEEMER SERIES
Saturday, January 6, 5 pm
Epiphany Evensong with a special Persian-themed reception
Sunday, January 21, 5 pm
Inscape Orchestra

Sunday Services are available on our website!
http://www.redeemerbethesda.org/worship/service-recordings/

Indulge your Inner Gourmet and
Satisfy your Inner Green!
Serving the Community since 1975

BETHESDA CO-OP
Natural Food Market

Enjoy the Finest in Organic Local & Gourmet Products
Introducing Fine Wines & Microbrews Organic Local Kosher, too!
Fresh Produce, Pastries & Artisan Breads Daily
Imported & Domestic Cheeses & Delicacies
Veggie, Vegan, Macro & Gluten-Free Specialties
Vitamins, Supplements and Herbal Remedies
Unique Gifts, Cards, Clothing, Books, CDs and more...

www.bethesdacoop.org • 301-320-2330
Mon–Sat 8am–9pm • Sun 8am–8pm
6500 Seven Locks Road • Cabin John, MD 20818

MacArthur Plaza
MacArthur Boulevard at Seven Locks Road

OFFICES AVAILABLE
Single Rooms to Large Suites
Floor plans online

Please call
Brad KilnedInst
301-656-7252

www.garrett-smith.com